

MHHS Programme Steering Group (PSG) Headline Report

Issue Date: 08/05/2026

Meeting Number	PSG056	Venue	Virtual
Date and Time	06 May 2026 10:00-11:30	Classification	Public

New / Outstanding Actions

Area	Ref	Action	Owner	Due
IPA Update	PSG56-01	Elexon to present an update on progress against the IPA's tactical actions arising from the Service Arrangements Review at the next PSG on 03 June 2026.	Elexon	03/06/26
	PSG56-02	Programme to share the Service Management Forum slides with PSG members when published.	Programme (Philip McCann)	13/05/26
	PSG56-03	Elexon to issue regular communications about key forums, including the Service Management Forum and TOG, and RECCo to align and amplify communications.	Elexon & RECCo	03/06/26
Previous Meetings	PSG53-01	Programme to work with the Design Authority and Code Bodies to develop an approach to creating or promoting a consolidated view covering BSC, REC, DIP and any other relevant regulatory or external changes.	Programme (Lewis Hall)	06/05/26

Decisions

Area	Ref	Decision	Rationale
Headline Report and Actions	PSG-DEC126	The Headline Report of the previous meeting was approved with no amendments.	There were no amendments raised by PSG members.

Key Discussion Items

Headline Report and Actions	<p>Helen Adey, the SRO, welcomed PSG members, and announced that she will be leaving Elexon and will hand over SRO responsibilities to Steve Page, Chief Financial Officer at Elexon. Helen reflected on the hugely positive progress the programme has made and thanked PSG members and industry for their support and contribution throughout the Programme. She formally introduced Steve as the incoming SRO, noting he will chair the next PSG meeting on 03 June 2026.</p> <p>The SRO also welcomed Darren Johnson as the new DCC representative.</p> <p>DECISION: The PSG Headline Report from the April PSG was approved with no amendments (PSG-DEC126).</p> <p>PSG55-01: The Programme will add a page to the Collaboration Base with clear guidance on where to locate all relevant regulatory and external changes and is expected to be published in the clock on 13 May 2026.</p>
Ofgem Update	<p>Ofgem thanked the outgoing SRO for her leadership of MHHS. Ofgem provided an update on the following areas:</p> <p>Modification P487: Ofgem confirmed that the decision on Modification P487 is expected next week w/c 11 May 2026, following the conclusion of the government elections.</p> <p>DESNZ: Ofgem noted the interest of the Minister for Energy with a meeting planned to discuss MHHS on 01 June 2026.</p> <p>Ofgem and DESNZ have issued a joint letter regarding the Smart Data Repository, requesting a pause to allow DESNZ to complete a cost benefit analysis. Ofgem confirmed that delivery of the Consumer Consent Service remains a priority and alignment with programme timelines is being actively maintained.</p> <p>Incoming MHHS Ofgem Sponsor: It was also confirmed that Melissa Giordano, the Ofgem Programme Sponsor has moved on from Ofgem and that Heather Stewart will replace her starting from 11 May 2026.</p>
Programme Status Update	Critical Path

The Programme presented the Critical Path through to M16 and confirmed that the Programme remains on track. Activities relating to the new Settlement Timetable (the M16 workstream) have been updated since the April PSG.

Programme Status by Workstream

The Programme provided an overview of Programme status by workstream. Overall Programme status is green across all workstreams, reflecting the positive progress made. More detail can be found in the meeting slides.

Programme Participants Journey Stages

A new slide has been added this month visually demonstrating where PPs sit in the E2E journey. Significantly, more than 50% of PPs have now completed testing and are in the later stages of the journey.

RAID

The Programme presented the two highest scoring issues on the Programme. Both relate to Migration Execution and require the implementation of Elexon BSC CP1628 as a dependency to support Migration of impacted MPANs, which has been delayed from June to November 2026.

The RECCo representative noted that CP1628 had been approved at SVG on 05 May 2026 which has confirmed the new November implementation date.

The Programme also outlined the key thematic risks, with updated headings, along with the relevant Programme actions being taken:

- Central Party Capability & Capacity to support PP volumes
- PPs' ability to start Migration on time
- Programme ability to approve M14
- PPs' ability to complete Migration
- M16 strategic risks
- Regulatory/external change

Programme provided additional detail on key RAID items relating to upcoming external code changes (CP1628 and Issue 120) currently being tracked by the Programme, noting risks to delivery where implementation is delayed or not aligned to programme timelines.

The Programme also presented detail on the highest risks for the periods of M14, M15 and M16, as per meeting slides, noting those new risks added as a result of Readiness Assessment 7.

Outstanding Work-Off items

	<p>An update on the M11 Work-Off Plan was provided. Noting the previous update from Ofgem on the timelines for decision of P487, expected next week w/c 11 May 2026.</p>
Migration Update	<p>The Programme provided an update on Migration progress, confirming that approximately 8 million MPANs have now been migrated.</p> <p>Migration volumes are currently tracking behind plan due to localised issues experienced by a small number of Suppliers. These issues, alongside revised Migration Plans, have been reviewed by the MCC and were considered acceptable.</p> <p>The reduced migration outturn does not currently pose a risk to M15, with sufficient unused migration capacity available to recover lost volumes. The Programme noted that the intention is to recover lost volumes in the short term where possible.</p> <p>Following MCAG approval, migration capacity has increased. The Programme can now migrate up to 250,000 MPANs in Sprint 3 and 280,000 MPANs from Sprint 4, providing additional mitigation against migration risk. IPA and Ofgem are being kept informed of this variance for transparency.</p> <p>The Programme noted that Sprint 3 planning will commence next week, allowing recovery planning to be built in at an appropriate point.</p> <p>An update was also provided on Sprint 2 planning, which was undertaken between 11 and 18 March 2026. Sprint 2 execution commenced on 01 April 2026, with approximately 6 million MPANs expected to be migrated during the Sprint, and seven new Suppliers starting migration activity.</p> <p>A risk summary covering Troublesome MPANs was presented, with PPIR findings indicating that the risk to M15 remains low, as per meeting slides.</p> <p>Core Migration Dependencies were also presented. All dependencies were reported as Green, with the exception of D418 'Industry Change – Enabling Migration', which has moved to Amber. It was noted that this is expected to return to Green following the SVG decision on 05 May 2026.</p>
Qualification Update	<p>The Code Bodies provided an update on Qualification progress, confirming that delivery continues to perform strongly across all Waves.</p> <p>Overall progress remains positive, with qualification activities tracking to plan and no material risks identified to M14 at this stage. Performance across the qualification cohorts was reported as stable, with no emerging systemic issues noted.</p> <p>It was highlighted that there is currently one Participant marked at escalation level 4. The Programme noted that this escalation is being actively managed through established assurance and governance routes, with appropriate oversight in place. At present, this escalation does not change the overall assessment that qualification delivery remains on track.</p> <p>The Programme confirmed that engagement with parties continues to be proactive, and that qualification progress does not present a material threat to the Programme timetable.</p>
M16 Update	<p>The Programme presented an update on the M16 workstream, including recent activities and governance groups, along with a view of the questions included in the Settlement Timetable Reconciliation Run Consultation, which was issued on 29 April 2026, with a four-week deadline.</p>
IPA Update	<p>The IPA presented their assurance activities Plan on a Page from Q2 2026 out to M16.</p>

	<p>ACTION: The Large Supplier representative asked whether PSG would receive visibility of Elexon’s progress against the IPA’s tactical actions from the Service Arrangements Review presented at April’s PSG. The IPA confirmed that Elexon maintains an action tracker and that updates have been shared at the Service Management Forum but agreed that providing a PSG-level update would be helpful. This was accepted as an action (ACTION PSG56-01).</p> <p>ACTION: In the interim, a further action was taken on the Programme to share with PSG members the Service Management Forum slides which will be published w/c 11 May 2026 (ACTION PSG56-02).</p> <p>ACTION: The iDNO representative asked what assurance activity would follow Readiness Assessment 7, and how confidence would be maintained that PP issues continue to be identified and captured, beyond key forums. The IPA confirmed that assurance will continue through a combination of IPA activity, Programme oversight, and ongoing PP engagement via established forums. It was agreed that Elexon will issue regular communications to reinforce awareness of key forums, including the Service Management Forum and TOG, and RECCo will align and amplify the communications as well (ACTION PSG56-03).</p>
RA7 Update	<p>The Programme presented the outcomes of the Readiness Assessment 7 follow-up exercise, which focused on confirming that Central Parties and Central Capability Providers have appropriate measures in place to identify and respond to unexpected volumes, complexity, or issues across migration and live operations.</p> <p>The findings indicated that confidence remains high in the ability of Central Parties and Providers to manage such scenarios, with robust arrangements in place across responses, as set out in the meeting slides.</p> <p>The programme has provided more detail on each of the responses, as per the meeting slides. While the DCC response was not included in the slides, this response was discussed separately, with the Programme’s confidence confirmed based on existing DCC monitoring and engagement.</p>
Delivery Dashboards	There were no comments or questions raised by members,
AOB	<p>The Programme confirmed the Finances for FY26/27 would be published starting from the next PSG in June, following a query from the Large Supplier representative.</p> <p>PSG members expressed their thanks to Helen Adey, SRO, for her leadership and contribution in steering the MHHS programme to its current stage and wished her success in her future roles.</p>

Date of next monthly meeting: 03 June 2026 at 10:00

Attendees

Chair

Helen Adey

SRO (Elexon IM)

Industry Representatives

David Yeoman

DNO Representative

Carolyn Burns (replacing Elaine Eyles)

Medium Supplier Representative

Apologies

Tom Lowe

Paul Daniels

Joel Stark

Jo Hill

Consumer Representative

Avanade Representative

Supplier Agent Representative*

Elexon Representative (Central Systems Provider)

Graham Wood
Simon Harrison
Jenny Rawlinson
Darren Johnson
Jonny Moore
James Stokes
Gareth Evans
Neil Dewar
Andrew Campbell

Large Supplier Representative
Supplier Agent Representative
IDNO Representative
DCC Representative
RECCo Representative
DIP Manager Representative
I&C Supplier Representative
NESO Representative
Small Supplier Representative

MHHS IM

Jason Brogden
Philip McCann
Ian Smith
Warren Fulton
Lewis Hall
Chris Harden

Programme Industry SME
Governance Secretariat
Assurance and Integration Lead
Migration Lead
LDP Lead
Client Programme Director

Other Attendees

Steve Page
David Moss
Richard Shilton
Andy McFaul
Sinead Quinn
Jenny Boothe

Elexon (incoming SRO)
Elexon – Supplier and Agent Qualification Lead
IPA
Ofgem
Ofgem
Ofgem

*The Supplier Agent Representative sought to send an alternate which was not captured by the Programme in time for the meeting.